

For Immediate Release: March 27, 2024

On March 8, 2024, the Health Facilities Commission summarily suspended the license of Victorian Square Assisted Living due to the failure to maintain essential services, such as electricity, water, gas, biohazardous material disposal, and pest control. These conditions were determined to present a substantial imminent risk to the residents' health, safety, and welfare.

The transfer of residents began immediately with daily calls with the Health Facilities Commission, the facility, and our long-term care provider partners. We have formed a resident transfer team consisting of the Bureau of TennCare, Tennessee Department of Mental Health and Substance Abuse, the Department of Intellectual Disabilities, State Long Term Care Ombudsman, and district long term care ombudsmen, which is working diligently on placement efforts for residents.

As of March 28th, 41 of 56 residents have been transferred to new homes. Of the 15 remaining residents, HFC is committed to working with our partners and other long-term care providers to safely rehome each resident.

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